

# Utilised by:

The top UK retail banks




The largest building societies in the UK



The largest UK based Insurance companies



Financial Ombudsman (FOS) and Financial Service Compensation scheme (FSCS)



## For a free demo contact:

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digital | educational | financial




 **Redress  
Manager**

TO MAKE RIGHT A WRONG

THE MOST COMPREHENSIVE  
SOLUTION FOR REDRESS  
CALCULATIONS

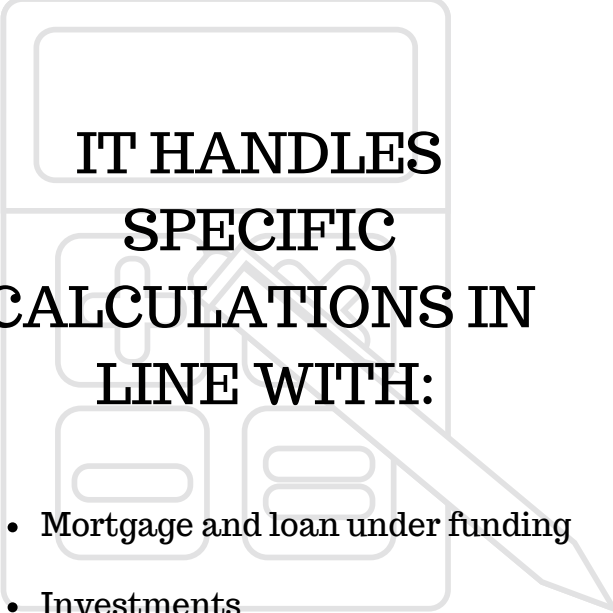
Exasoft has been a market leader in software solutions across the banking, financial, educational, not for profit and public sectors since its inception in 1993.

## THE MOST COMPREHENSIVE SOLUTION FOR REDRESS CALCULATIONS



Whenever a circumstance arrives where a customer has a financial complaint and that complaint is upheld then a redress calculation is needed to put the customer back in the position they would have been in.

Redress Manager handles specific calculations in line with FSA regulatory updates and FOS guidance and is the most comprehensive solution available on the marketplace.



### IT HANDLES SPECIFIC CALCULATIONS IN LINE WITH:

- Mortgage and loan under funding
- Investments
- PPI
- Pension switching
- Interest and premium roll up's
- Debt investment consolidation
- Libor swaps, whole of life CPP

## CORE BENEFITS:

- Hundreds of lenders built into the system
- Multiple user interfaces
- Bespoke templates and functionality
- In built content management system
- Full case management and MI reporting
- Mail merge functionality
- Up to a penny in accuracy!

Redress Manager is continually developing to meet the growth area of complaint and we can incorporate bespoke elements to meet with your specific requirements.